

HOSPITALITY, TOURISM, & ACCOMMODATION GUIDANCE

Utah Leads Together 2.0: Moderate Risk

For more information, visit: coronavirus.utah.gov/utah-leads-together/

As the community begins the next phase of sustainable social distancing, and businesses begin to re-open doors to patrons, we encourage you to continue to implement protective measures to slow the spread of COVID-19 in our community. We understand that each facility is unique and operates under different circumstances. The guidance does not address every situation. Adaptation may be needed for your setting. Please work with your employees and patrons to implement the following:

SOCIAL DISTANCING

- Social distancing should be practiced in all common areas or meeting rooms
 - Avoid gathering in groups
 - Maintain a 6-foot distance from others
- Maintain signage to remind groups to stand at least 6 feet apart and avoid congregating in common areas
- If applicable, follow specific guidance for restaurants/food services, pools, and fitness centers

CLEANING & HYGIENE

- Discontinue or decrease housekeeping services to prevent transmission between rooms during guest stays
- When possible, rooms should remain vacant for 48 hours after check-out and prior to cleaning
 - Gloves and face coverings should be worn by employees when cleaning rooms
- Guest room cleaning should include:
 - Complete change of towels, linens, pillows, and guest consumable items
 - All hard surfaces and high-touch areas must be completely disinfected
- Launder all exposed linens and cleaning supplies separately
- Provide guests with their own sanitation solutions or wipes (e.g., alcohol wipes)
- High-touch surfaces (e.g., door handles, countertops, key cards) must be sanitized frequently

STAFF & GUEST PROTECTION

- Adhere to the Individual Guidance and General Business Guidance
- Staff and guests should wear face coverings
- Digital check in and check out is encouraged
- Consider installing plexiglass partition in areas of close contact with guests (e.g., registration, concierge, valet desks)
- Symptomatic guests should stay in their room and wear a face covering anytime they leave the room
- Consider designating one staff member to attend to sick guests; avoid face to face contact with sick guests

Thank you for your patience and cooperation during this COVID-19 pandemic.
Feel free to contact the Davis County Health Department with any questions at 801-525-5128.